This listing of claims will replace all prior versions, and listings, of claims in the application:

LISTING OF CLAIMS

Claims 1-20 (canceled)

21.   (new)   A method of obtaining reports from end users about perceived errors associated with navigation-related or map-related features provided on computing platforms, the method comprising:

providing an on-line program accessible to the end users;

with the on-line program, providing an end user with a graphical map image of a geographic area on a display screen of the end user; and

with the on-line program, allowing the end user to submit a report about a perceived error in a navigation-related or map-related feature associated with the graphical map image.

22.   (new)   The method of Claim 21 further comprising:

with the on-line program, allowing the end user to provide explanatory text with the report.

23.   (new)   The method of Claim 21 further comprising:

updating a geographic database using the report.

24.   (new)   The method of Claim 21 wherein the navigation-related service or map-related feature is provided by an on-line provider.

25.   (new)   The method of Claim 21 wherein the end user accesses the on-line program from a personal computer.

26.   (new) The method of Claim 21 further comprising:

confirming the perceived error; and

updating a geographic database to correct the perceived error.

27.   (new) The method of Claim 21 wherein the perceived error is confirmed using an aerial photograph.

28.   (new) The method of Claim 21 wherein the perceived error is confirmed by traveling the geographic location.

29.   (new) The method of Claim 21 wherein the graphical map image includes up-to-date changes.

30.   (new) The method of Claim 21 further comprising:

updating a geographic database using the report; and

distributing copies of the updated geographic database.

31.   (new) The method of Claim 21 further comprising:

with the on-line program, allowing the end user to select the graphical map image to show on the display screen.

32.   (new) The method of Claim 21 wherein the perceived error relates to geographic data used to provide the navigation-related or map-related service.

33.   (new) The method of Claim 21 wherein the perceived error relates to software programming used to provide the navigation-related or map-related service.

34.   (new) A method of reporting a perceived error in a navigation-related or map-related feature provided by a navigation system or other computing platform, the method comprising:

using a computer to access an on-line reporting program;

using the on-line reporting program to obtain a graphical map image of a geographic area on a display screen of the computer, and

using the on-line reporting program to submit a report about a perceived error about a navigation-related or map-related feature relative to the geographic area shown in the graphical map image.

35.   (new) The method of Claim 34 further comprising:

with the on-line reporting program, providing explanatory text with the report.

36.   (new) The method of Claim 34 wherein the graphical map image includes up-to-date changes.

37.   (new) The method of Claim 34 further comprising:

using the on-line reporting program to indicate a version of a geographic database to which the perceived error relates.

38.   (new) The method of Claim 34 further comprising:

selecting the graphical map image to show on the display screen.

39.   (new) A system for collecting reports from end users about perceived errors in geographic data used in navigation systems and other computing platforms that provide navigation-related or map-related services, the system comprising:

a geographic database;

an on-line program accessible to the end users over a network, wherein the on-line program allows the end users to indicate geographic areas, uses the geographic database to provide graphical images of the geographic areas identified by the end users, and enables the end users to identify the perceived errors in the navigation-related or map-related services relative to the geographic areas.

40.   (new) The system of Claim 39 further comprising:

a reports database that stores the reports from the on-line program.